# Uintah Basin Energy Summit

Balancing Regulatory and Market Changes with Customer Interests

August 31, 2016









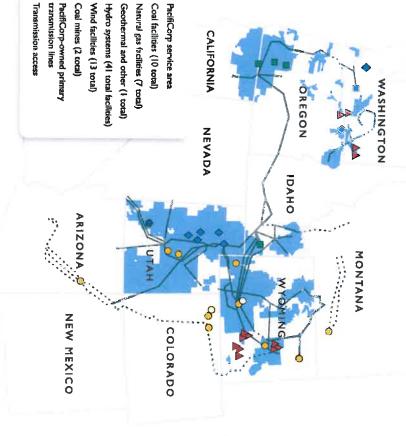


Gary Hoogeveen, Sr. Vice President & CCO
Rocky Mountain Power

POWER MOUNTAIN

Let's turn the answers on

## Rocky Mountain Power Overview



1,056,000 electric customers A business unit of PacifiCorp

3,481 employees

108,000 square mile service territory (Utah, Wyoming and SE Idaho)

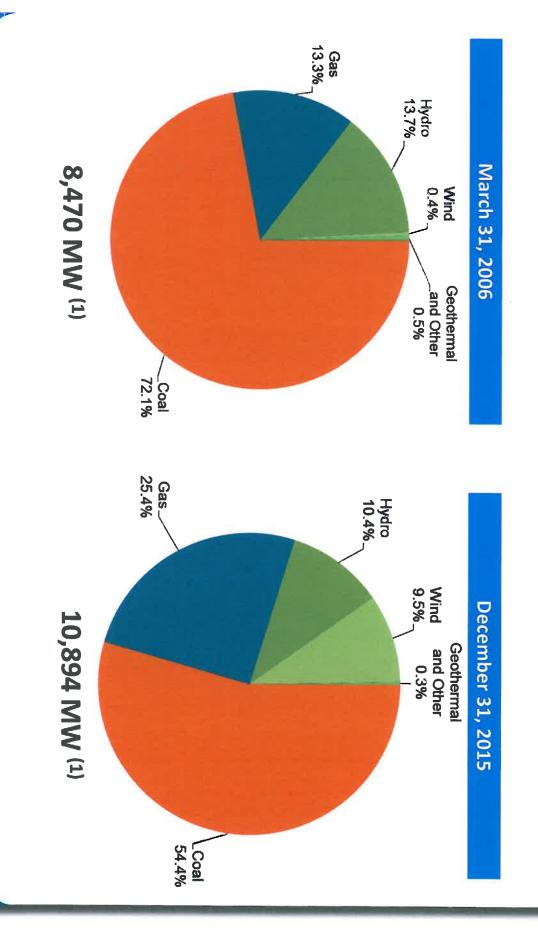
(68% of total PacifiCorp revenues) \$3.2b annual revenue

10,894 MW<sup>(1)</sup> owned generation capacity

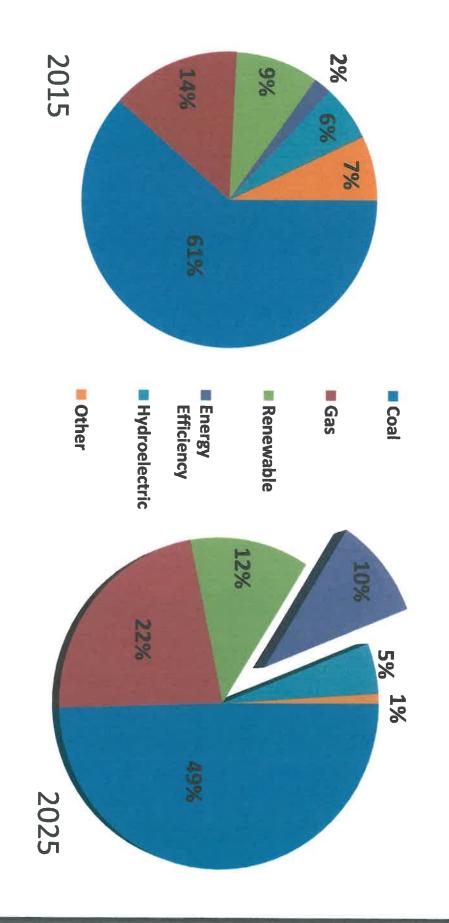
•	•	•	•
Wind, geothermal and other(2)	Hydro <sup>(2)</sup>	Natural gas	Coal
10%	10%	25%	55%

Net MW owned in operation as of Dec. 31, 2015
 All or some of the renewable energy attributes associated with generation from these generating facilities may be: (a) used in future years to comply with renewable portfolio standards or other regulatory requirements or (b) sold to third parties in the form of renewable energy credits or other environmental commodities

## Generating Capacity by Fuel Type



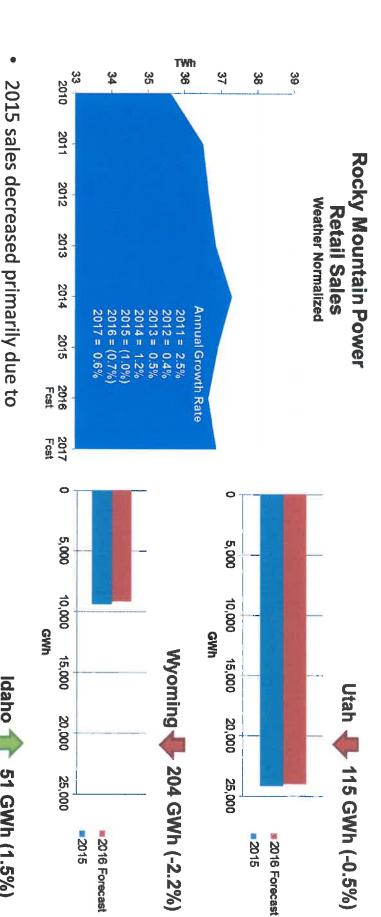
#### **Energy Efficiency**



86% of Forecasted Growth to be Met by Energy Efficiency Investments

#### Retail Sales

(Weather Normalized)



sector in Utah and Wyoming

reductions in oil, gas and metals extraction

in the residential and commercial sectors

Continuing economic strength drives growth

5,000

10,000

15,000

20,000

25,000

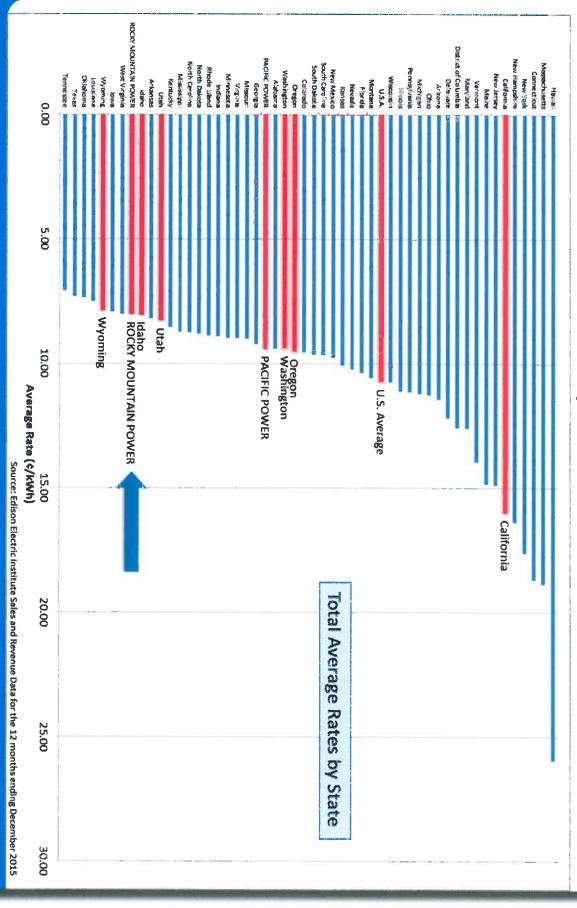
**2015** 

■ 2016 Forecast

Idaho 🎓 51 GWh (1.5%)

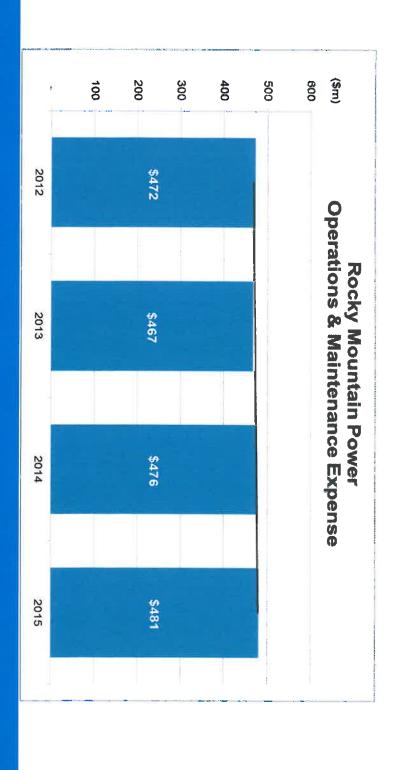
GWh

### PacifiCorp and U.S. IOUs

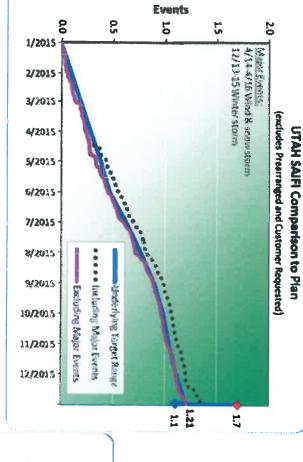


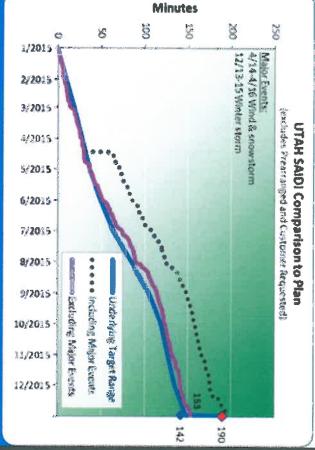
## Minimizing Costs/Investments

- Operations and maintenance expense held flat
- Holding capital to depreciation levels
- safety, reliability and customer service Minimizes need for customer rate increases while continuing to improve



## 2015 Reliability Performance





### Rocky Mountain Power

J.D. Power Residential and Small-Midsize Business Results

Satisfaction Results	J.D. Power Overall Customer		
Second quartile Top 43%	Rank: 60 of 138	2014	Rocky Mountain Power Residential Results
First quartile Top 16%	Rank: 22 of 140	2015	ocky Mountain Power Residential Results
Second quartile Top 41%	Rank: 36 of 87	2015	Rocky Mou Small-Midsize I
First quartile Top 10%	Rank: 9 of 86	2016	Rocky Mountain Power Small-Midsize Business Results

### Rocky Mountain Power

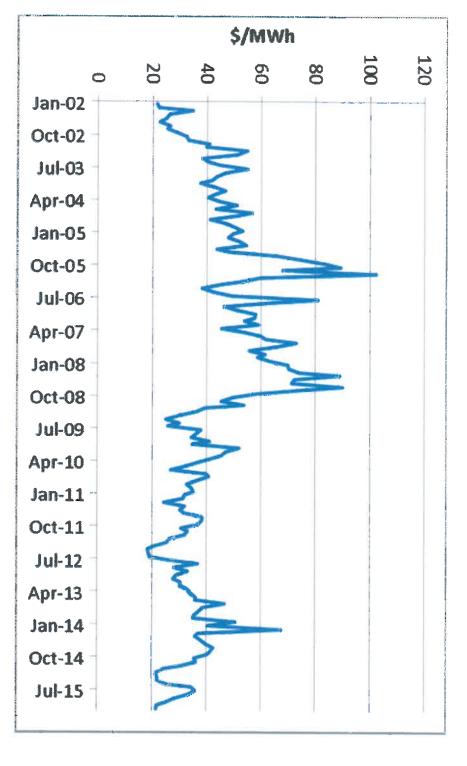
Large Industrial Customer Key Account Results: 2011 – 2015

Drivers		Ro Very S	cky Mou	Rocky Mountain Power: y Satisfied Customers (% 8-	Rocky Mountain Power: Very Satisfied Customers (% 8-10)		Arno Uti	National Rankings Among 100 Largest U.S. Electric Utility Operating Companies (Only available for overall satisfaction)	National Rankings g 100 Largest U.S. El ty Operating Compar vailable for overall satisfi	nkings U.S. Ele Compan	ectric ies ction)
	2011 n=137	2012 n=136	2013 n=121	<b>2014</b> n=122	2015 n=120	Change from 2014	2011	2012	2013	2014	2015
Overall Satisfaction	88.3%	94.9%	95.0%	94.3%	98.3%	+4.0% pts	13 <sup>th</sup>	3 <sub>rd</sub>	5 <u>t</u>	5 <del>1</del> #	2nd
Account Manager	99.3%	99.3%	100%	97.5%	100%	+2.5					
Electric Reliability	92.7%	94.9%	92.6%	94.3%	95.8%	+1.5					
Power Quality	90.5%	93.4%	92.6%	92.6%	97.5%	+4.9					
Price	79.7%	85.8%	87.9%	82.2%	84.5%	+2.3					
Energy Efficiency	92.0%	91.9%	97.5%	92.5%	95.8%	+3.3					
Handling Customer Contacts	87.7%	86.0%	78.4%	95.2%	98.2%	+3.0					
Company Image	91.2%	95.6%	87.5%	94.2%	94.9%	+0.7					
Value of Products & Services	90.9%	90,4%	93.0%	92.4%	91.3%	14					
Customer Loyalty	81.1%	84.2%	87.6%	85.1%	78.6%	-6.5					

#### **Market Dynamics**

- Low wholesale power market prices
- Declining solar costs / tax incentive extensions
- Increasing private generation
- Qualifying Facility (QF) requests
- Increasing State renewable requirements
- Western grid developments

#### AVERAGED MID-COLUMBIA & PALO VERDE SPOT **PEAK PRICE**

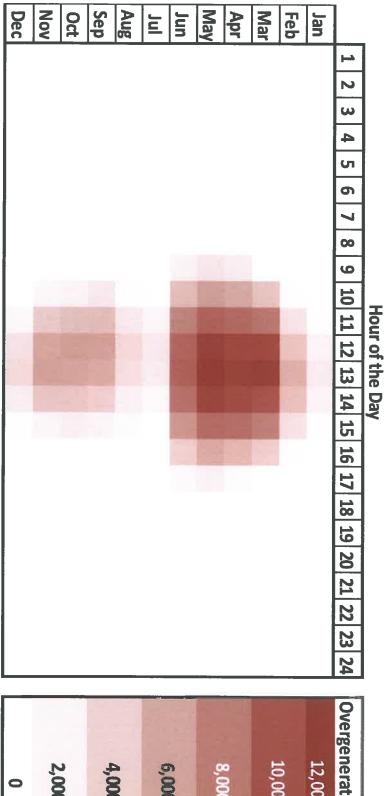


Derived from: Wholesale Electricity and Natural Gas Market Data, U.S., Energy Information Administration, April 28, 2016.

## Overgeneration Opportunities

E3 market simulations show overgeneration in over 20% of hours by

Average overgeneration (MW) by month-hour, 50% Large Solar Case:

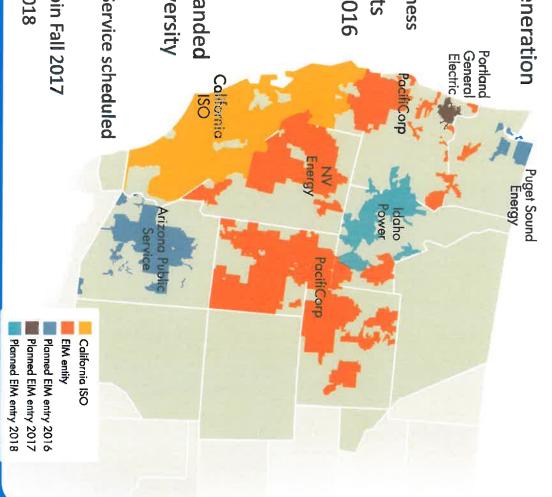


Source: E3 Study, "Investigating a Higher RPS in California"

Overgeneration, MW 10,000 12,000 4,000 6,000 8,000 2,000

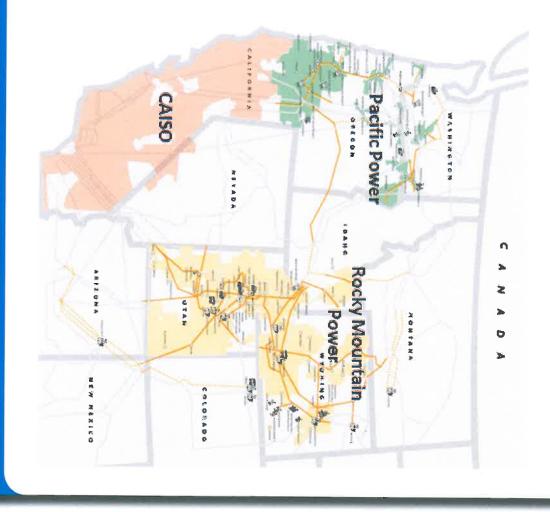
### **Energy Imbalance Market**

- Automatically optimizes load and generation across the entire EIM footprint
   every five minutes
- Efficient dispatch, renewable resource integration, improved situational awareness
- Overall system and customer benefits realized November 2014 to March 2016
- \$42m for PacifiCorp customers
- \$20m for California ISO customers
- \$3m for NV Energy customers (went live Dec. 1, 2015)
- Benefits expected to grow with expanded participation bringing additional diversity and transfer capability
- Puget Sound Energy and Arizona Public Service scheduled to join Fall 2016
- Portland General Electric scheduled to join Fall 2017
- Idaho Power scheduled to join in April 2018



### Regional ISO Integration

- Combine balancing authority areas
- Allow resources to be centrally-dispatched on an automated basis
- Facilitate participation in hour-ahead and day-ahead markets
- Increased renewable integration and lower GHG emissions
- California governor delayed legislation for another year of study



#### What Does This Mean for the Uintah Basin?

- regional economy. We recognize and appreciate how vital our electric service is to the
- Extractive industries tend to require large blocks of electric demand. Work with us early in the process to meet your needs.
- wattsmart program designed for your energy efficiency.
- We're committed to keeping our electricity rates low and increasing the satisfaction of all our customers.



### Questions or Comments?

